CENTRAL AREA COUNCIL Performance Management Report 2015/2016

Quarter 3: Sept to Dec 2015

INTRODUCTION



Central Area Council Social Value Objectives

Table 1 below shows the Providers that have delivered/are currently delivering a series of services that address the priorities and deliver the outcomes and social value objectives of Central Area Council. Performance management information about all these services can be found in this report.

	Service	Provider	Contract Value/length	Contract dates	Updates
Older People	Reducing loneliness & isolation in older people	Royal Voluntary Service	£197,436 2 years	2 nd June 2014- xxJune 2016	Contract extension to 31 st March 2017 agreed
Children & Young People	Improving health & wellbeing of children aged 8- 12 years	Barnsley YMCA	£199,781 2 years	21 st July 2014- 20 th July 2016	Contract extension to 31 st March 2017 agreed
Children & Young People	Improving health & wellbeing of young people aged 13-19 years	Core Assets	£197,000 2 years	28 th July 2014	Contract ceased on 28 th July 2015

Children & Young People	Improving health & wellbeing of young people aged 13-19 years	Addaction Exodus YMCA	Total of £126,591	1 st Feb 2016- 31 st March 2017	
Clean & Green	Creating a cleaner & greener environment in partnership with local people	Twiggs Grounds Maintenance	£148,860 18 months	20 th October 2014-20 th April 2016	
Clean & Green	Environmental enforcement	Kingdom Security	£ 54,771 1 year	4 th August 2014	Contract extended to 31 st March 2016
Clean & Green	Private rented sector Housing Management & Enforcement	BMBC Service Level Agreement	£141,875 22 months	1 st April 2015- 30 th January 2017	

In addition to the above, performance management information about 4 of the 6 Central Working Together Fund projects (funded to a total value of £ 77,607), is also included in this report.

All these projects will come to an end on 31st March 2016 and a final report will be included in the next Central Area Council Performance report.

Barnsley Churches Drop-in Project (BCDP) - Moving Forward

Exodus Project – Capacity Building

Higham Cricket Club – Higham Community and Recreation Ground Regeneration

Homestart - Home (-Start) to Home

Hope House – Hope House Community Hub

Penny Pie Park – Community Group

PART A - OVERVIEW OF PERFORMANCE

The following tables reflect the overview of performance of the 5 contracted services, 1 SLA and 4 of the 6 Central Working Together Fund projects up to 31st December 2015.

Reduction in loneliness and isolation in older people

Outcome Indicators	Target	Achieved to date
Initial Assessments complete	410	417
Total number of home visits made to older people	3030	2666
% no. of older people reporting improvement in their health & wellbeing	95%	98%

Improvement in the health & wellbeing of children and young people

Outcome Indicators	Target	Achieved to date
Total no. of sessions delivered to children and young people	954	1008
Total no. of different children and young people attending 3 or more sessions	-	354
Total no. of children and young people achieving accreditation	-	95

Create a cleaner & greener environment

Outcome Indicators	Target	Achieved to date
Number of environmental projects delivered	22	24
Number of FPN's for littering and dog fouling	n/a	1108
Number of environmental SLA's delivered	20	20
Number of private sector rented households engaged with	-	472
No. of vulnerable households identified and engaged-3 or more contacts	-	241
No. of property inspections carried out	-	39

Growing the economy

Outcome Indicators	Target	Achieved to date
No. of FTE jobs created and recruited to	12.5	12.5
No. of PT/sessional jobs created and recruited to	22	26
No. of apprentice placements created and recruited to	7	5
No. of work experience placements created and delivered	32	34
No. of local organisations/SME's supported	5	10
Local spend	83%	92%

Changing the relationship between the Council & the community

Outcome Indicators	Target	Achieved
		to date
Number of adult volunteers engaged	116	202
Number of young people engaged in volunteering	73	120
Number of new community groups established	4	9
Number of community groups supported	2	13

PART B - SUMMARY PERFORMANCE MANAGEMENT REPORT FOR EACH SERVICE

Royal Voluntary Service

Older		RAG
People	Satisfactory quarterly monitoring report and contract management meeting.	
	Milestones achieved	
Growing the	Outcome indicator targets met	
Economy	Social value targets met	
Changing	Satisfactory spend and financial information	
Changing Relationship	Overall satisfaction with delivery against contract	

A comprehensive monitoring report for the October to December 2015 quarter was submitted by RVS on the 8th January 2016. The subsequent contract monitoring/management meeting took place on 21st January 2016.

The RAG ratings shown in the table above reflect achievement of all the revised RVS Year 2 targets, and achievement of the outstanding milestone to establish the Service Advisory Group. Two meetings of this group have now taken place.

115 new older people have been engaged with by RVS during this period, although there have been no further referrals from GP practices. The total number of older people who have been referred and visited by an Inclusion worker since the contract started is 417.

New volunteers from across Barnsley continue to come forward to work on the project although only some of these are from the Central Council area.

There has been a full staff complement throughout this quarter with the recruitment of 2 new Inclusion workers, each working 20 hours/week. This has resulted in a net gain in service provision of 5 hours per week. The restructuring of wards covered by Inclusion workers means that each ward now has 2 named Inclusion workers which will provide more continuity during any periods of absence.

The case studies provided as part of the monitoring reports together with the anecdotal feedback from users of the service and their contacts, strongly indicates that the RVS service continues to have a significant impact on the older people using the service.

This impact has been quantified and evidenced recently by a Social Return On Investment (SROI) evaluation that has been carried out on the Central Area Council RVS Service, as part of a wider Stronger Communities SROI evaluation exercise. This study shows that for every £1 that Central Area Council has invested in the RVS service, there has been a social return of £17.40.

More detailed information is provided about this as part of the specific Social Return on Investment agenda item to be considered later on in today's meeting.

A brief summary of the RVS contract progress during the period June to September 2015 is provided below:

There have been no changes in staff since the previous report and the number of volunteers is increasing. Recent changes introduced by RVS including on line DBS checks have speeded up the recruitment process considerably.

One of the RVS volunteers and a service user were invited to attend a reception at 10 Downing Street organised by The Yorkshire Post as part of their ending loneliness & isolation project which was featured by RVS last year. They met the Prime Minister and the stars of Strictly Come Dancing.

Referrals continue to come from across the area and are received from health professionals, friends, family, other voluntary sector groups as well as individuals self-referring. Referrals are still not being received from GP's.

RVS have continued to arrange social outings, provide transport solutions, support clients to access activities and help arrange personal care. Help to mediate in family disputes has continued to be required in a number of cases.

Befriending and accessing social activities continues to form the majority of the support work provided by Inclusion workers but providing advocacy assistance is still required, including dealing with issues such as medical appointments, financial problems and utility bills.

The person centred approach provided by RVS means that work is undertaken with individual service users to develop support plans to suit the individual's needs rather than offering set services or assistance. The knowledge RVS has gained in the first year of the contract has helped develop the targets for the second year.

At Christmas staff helped organise two Christmas lunches, one which took place on Christmas Day itself. They also helped distribute hampers, collected by the students at Horizon College, to some of theservice users. All these activities attracted considerable publicity for the service on Dearne FM and in the Barnsley Chronicle.







The following 2 case studies (anonymised at the request of the service users) demonstrate the impact of the RVS service on the individual older people accessing the service and their families:

Case Study 1

Mr D was referred to RVS by his local Councillor. He had a problem climbing up the four steep steps to gain access to his front door.

Mr D had a pending hospital appointment to have an MRI scan and was having tests on his legs. He lives alone in a cottage and needed support to get a hand rail for the front door, bath adaptation to help him feel secure whilst getting into the bath etc. and another handrail down in his cellar where his coal is stored

The Inclusion Officer contacted Equipment & Adaptations and made a referral. She explained what Mr D required and was informed he would be put on the waiting list and it would take between 6-8 weeks.

Mr D had been struggling for a long time with his legs and was extremely happy with the service RVS provided. The resulting changes have definitely made a huge difference to Mr D's daily lifestyle.





Case Study 2

Mrs W lives alone and has severe mobility problems due to cancer and arthritis. A neighbour had been doing her shopping for her and Mrs W did not leave the house or see anybody for days at a time. She lives in 1 room with a bed, commode and kitchen sink for all washing needs – personal and pots. She didn't want strangers in the house or social services involved.

The Inclusion Officer started visiting every week, taking her to the local shops and post office to pay bills in a wheelchair. Mrs W enjoys getting out of the house and bumping into people who she would otherwise not see.

After building trust in the Inclusion Officer she was encouraged to have some help and as a result contact was made with social services, who are now involved and have arranged carers to go in and help her with her commode and personal care.

Her quality of life is much better now and as she is becoming more confident with new people the Inclusion Officer is introducing her to a volunteer who will continue with the shopping trips which she enjoys and looks forward to.

Case Study 3

Mr T is eighty three and lives alone, he has suffered numerous strokes, and the last stroke he had in May was more serious and has left him with mobility problems. He was a very active man but now has to depend on carers four times a day and on most days these are the only people he sees. He has to have support when he goes out, his children no longer live in Barnsley and he has no other family left. So he finds it very difficult to find someone to support him on outings.

The Inclusion Officer visits him once a week plays dominoes, and chats about his life. They are looking into finding social clubs to attend after the winter months and they talk about current affairs and issues of the day.

Mr T is a retired veteran and he told the Inclusion Officer that in 1953 he was stationed at an army base waiting for orders to move on. While he was there he borrowed a book by the author Eric Lambert from another soldier. He got half way through the book but when he got his orders to transfer to Scotland he had to give the book back. It was in Scotland that he met his wife and started a family and after he left the army they moved back to Barnsley were they lived happily.

His wife died over six years ago and he has been left alone. He often reminisces and he remembered this book and decided he wanted to find it and read it again. He has been looking for this book unsuccessfully ever since.

The Inclusion Officer researched the author Eric Lambert and found out that this particular book went out of print years ago. She looked on several internet sites and eventually found a copy and ordered it.

Mr T was overjoyed when she gave it to him. He never thought he would read it again after all this time. He says he really looks forward to her visits and cannot wait until he is more mobile and can get out more.

Barnsley YMCA

Children & Young People
Growing the Economy
Changing Relationship

	RAG
Satisfactory quarterly monitoring report and contract management meeting.	
Milestones achieved	
Outcome indicator targets met	
Social value targets met	
Satisfactory spend and financial information	
Overall satisfaction with delivery against contract	

A comprehensive monitoring report for the October to December 2015 quarter was submitted by YMCA on the 8th January 2016. The subsequent contract monitoring/management meeting took place on 20th January 2016.

The table above demonstrates that once again the YMCA have either met or exceeded all of their targets during this period with 98 new children aged 8-12 years participating in the programme this quarter. There have been a total of 1993 attendances and 45 children achieving accrediatation during the quarter.

The higher numbers of participants in sessions although positive does impact on the range of activities delivered in the session and makes the delivery of accreditation difficult. Consequently some of the sessions are now not delivering accredited activity.

There are currently 11 active Peer Supporters and 4 young people fulfilling the role of Young Volunteers in the project. A new group of up to 20 Peer Supporters started their training with project staff in January.

The programme of activities within the localities (3 YMCA sessions taking place in each ward every week) continues to be varied and is developed in response to consultation with participants. However the programmes are developed to support the achievement of positive outcomes for children and young people. Some examples from this quarter include:

- Improving Health and Wellbeing: Cookery at St Peters Church and horticultural themed enterprise activities at the Carers garden.
- Increased confidence, self-esteem, attitudes and aspirations of children and young people: Providing safe and welcoming spaces for participants to meet others and develop their personal social skills, providing a positive programme of activities as an alternative to risk taking and anti-social behaviour. Enterprise activities in which young people make items to sell (crafts/baked goods) and use the funds raised to benefit others i.e. purchasing

- bulbs for the carers garden and the costs of looking after the livestock at Keresforth primary.
- Opportunities to try new activities and develop key skills:Outreach and community activities (clean ups) sports, & games, dance, arts & crafts, horticultural and environmental activities, Minecraft, strategic gaming, music, animal care, portfolio building and accreditation activities.
- Projects that enhance self-esteem and build confidence: In Central ward
 participants from the carers garden session made craft items that they then
 sold on a stall which they staffed and managed themselves at a public event.
 This was a challenge for many of this group to attend on a weekend and
 interact with the public and represent Barnsley YMCA. See Case study 1
 below.
- Children and young people taking ownership of their lives and making
 positive life choices: Engagement in programme planning and review.

 Opportunities for peer support and volunteering, community activities like
 clean ups in the Kingstone and Aldham House Estate that foster a sense of
 ownership within the localities.

A brief summary of the YMCA contract progress during the period May to September 2015 is provided below:

The project continues to provide a flexible programme of activities that is responsive to need. Working with children and young people during term time and October half term on a variety of activities and evaluating the success of new ones. An example of this is a consultation with the student council at Oakhill Primary School to plan the theme for their afterschool provision for the following term. The individual classes then vote on the suggested themes and then recruit participants based on interest.

A flexible programme of holiday provision was also provided in this period with 12 holiday sessions being delivered.

2 university students have worked with the project during this quarter and 1 Young Person is continuing with their work placement.

There are 15 volunteers who have continued to work with the project from the previous quarter.

Case Study 1 - After School Club - Enterprise Project

The participants from the Carers Garden After School Club completed an enterprise project as part of their activities during this quarter. The group created arts and crafts items to sell at the Carers Garden Christmas Fayre. The young people wanted to raise money for bulbs to plant in the future as part of their activities at the garden and this project has enhanced their sense of ownership and belonging at the carer's garden.

Young people from the group along with some peer supporters attended the Fayre to look after their stall and sell items they made to the public. They developed many skills whilst working on this project, including planning, team working, communication, dealing with members of the public, working with money, learning new craft skills, and they even got to meet Santa.

This event was a greater success than the gardens summer fayre, this could have been for a number of reasons but the help and support from the young people that attend the group was definitely a factor.







Kingdom Security

Clean &		RAG
Green	Satisfactory quarterly monitoring report and contract management meeting.	
	Milestones achieved	
Growing	Outcome indicator targets met	
the Economy	Social value targets met	
Changing	Satisfactory spend and financial information	
Relationship	Overall satisfaction with delivery against contract	

A comprehensive monitoring report for the quarter October –December 2015 was submitted by Kingdom on the scheduled date and the subsequent contract monitoring/management meeting was held on 19th January 2016.

As illustrated in the table above, there is overall satisfaction that Kingdom is performing well and is making good progress in line with the contract.

Although it is not possible to set targets for Fixed Penalty Notices (FPN) issued, it can be reported that during the period October-December 2015, there were 358 FPN's issued for littering, 13 FPN's issued for dog fouling and 13 PCN's for car parking issued across the Central Area.

A total of 1030 FPN's for littering and 78 FPN's for dog fouling have been issued since the contract commenced in August 2014 and research on CIVICA indicates that 72% of the revenue has been raised from the FPN's issued in the Central Area Council area. This income will be credited at the end of the financial year.

To date a total of 198 PCN's have been issued for car parking offences however as yet no information is available for revenue raised from the PCN's issued.

Although patrolling is carried out on an equitable basis across the 5 wards, as would be expected, there are significant ward differences in the number of notices issued.

During this period and in response to requests from Dodworth ward members and local Dodworth community groups, a number of targeted operations have taken place in and around the Dodworth area.

Kingdom Security has now been confirmed as the Provider that will deliver this service from 1st April 2016 and it is anticipated that the good practise built up since this contract started, and the strong working relationships that have developed and strengthened during the same period will reap even more rewards as we move into the new contract.

A brief summary of the Kingdom contract progress during the period October to December 2015 is provided below:

Officers concentrate their patrols around intelligence led information from the tasking process and also from complaints on the street and from the community at large.

There has been a clear month by month increase as we progressed through this quarter, this is due to a more efficient and developed reporting and recording system. This also gives the complainant / informant a quick response to what they have reported.

A number of prosecutions files have been submitted for Littering and Dog Fouling and all these have been successful to date. There have also been Court trials for those disputing the offence and again these have been successful to date. The next batch for court appearance is 29th Jan 2016 and Kingdom/BMBC officers wait in anticipation for the results of these.

It is up to the court to decide how many cases they can cope with. However the cases being heard at court on 29th January are for offences committed in Feb/March 2015. Cases for tickets issued today will not be heard until late 2016. The court have made more space to hear an extra 10 cases per month.

In addition to the above, a number of Fly Tipping offences have been reported over this quarter by Kingdom officers whilst out and about on patrol. These have been reported to environmental services and together evidence has been gathered to inform the ongoing investigations.

The partnership between Kingdom and BMBC's Safer Communities Service continues to develop and this is reaping rewards in terms of improved intelligence and information, Kingdom officers being tasked more effectively, numbers of notices issued, cases being taken to court etc.

Twiggs Ground Maintenance

Clean &		RAG
Green	Satisfactory quarterly monitoring report and contract management meeting.	
	Milestones achieved	
Growing the	Outcome indicator targets met	
Economy	Social value targets met	
Changing	Satisfactory spend and financial information	
Relationship	Overall satisfaction with delivery against contract	

A comprehensive monitoring report for October to December 2015 was submitted by Twiggs on 8th January 2016 and the subsequent contract management/monitoring meeting took place on 14th January 2016.

The table above demonstrates that Twiggs have either met or exceeded all of their targets during this period.

16 adults have been engaged on social action projects during this period and 2 work experience students have been deployed with the Twiggs staff team. In addition, over 350 bags of rubbish have been collected.

Twiggs have continued to identify areas for improvement in each of the five wards, along with continuing to deliver the Service Level Agreements.

Ongoing feedback about the Twiggs contract indicates that this service continues to perform very well and is working very effectively in partnership with other Central Council providers and Working Together Fund projects, in addition to many local community groups and organisations.

The current contract with Twiggs comes to an end on 20th April 2016.

Ward Alliances have recently reviewed the environmental/clean and green Service Level Agreements in readiness for the commencement of the new contract on 21st April 2016.

Private Sector Housing & Enforcement SLA

Clean &		RAG
Green	Satisfactory quarterly monitoring report and contract management meeting.	
	Milestones achieved	
Growing	Outcome indicator targets met	
the Economy	Social value targets met	
Changing Relationship	Satisfactory spend and financial information	
	Overall satisfaction with delivery against contract	

A comprehensive monitoring report for October to December 2015 was submitted by the Safer Communities Service on the scheduled date and a subsequent contract management/monitoring meeting took place with the project manager and the 2 officers, on 26th January 2016.

The table above demonstrates that this service continues to perform very positively and has reached all the milestones and social value targets set to date, with 195 different properties being visited during this quarter. To date a total of 472 properties/households have been visited and of these approximately 240 have had 3 or more contacts from officers working on thei intervention.

The amber rating for outcome indicators targets met has remained this quarter because further work is required to more specifically define what is meant by "vulnerable households". This issue is explained further in the summary below.

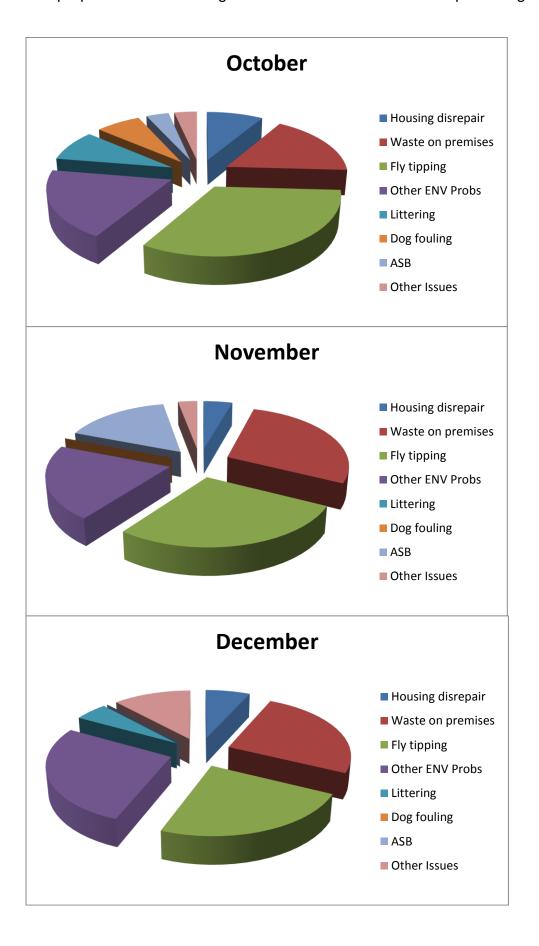
There continues to be very positive feedback from a range of individuals and organisations about the volume and quality of the work undertaken to date on this contract. Also, the information fed back to complainants/referring organisations and individuals has been particularly commended.

A brief summary of the progress of this during the period May to September 2015 is as follows:

The SLA staff are working with families and individuals, getting to know the communities and getting access to homes that previously have not had the benefit of any kind of support. They are identifying problems and issues and using effective risk assessment tools to decide on the most appropriate responses.

Officers are encouraging households to work towards raising and setting their own standards. This includes acceptable behaviour standards, environmental standards, housing and property standards.

The following tables demonstrate the types of issues that the initial referrals for the 195 properties visited during the October to December 2015 period highlighted.



Changes are currently being made to the ASB case management system that will enable the project to report accurately on the number of vulnerable persons identified. For the purpose of this report it is estimated that approximately 80% of all cases referred in quarter 3 contain at least 1 feature that may make a person vulnerable. Of those, 40 have been actively supported either directly by us or by referral for specialist support.

It is expected that future reports will include mental and physical ill health, isolation or exclusion, Age (young and old), victim and/or witness of ASB or criminal activity, affected by domestic abuse, poverty and issues relating to minority groups. The most abiding vulnerabilities identified this quarter are around poverty and disability, in particular mental health issues relating to depression.

In addition to the casework the staff are involved in, they are also involved in local community events, litter picking and clean up days and they work closely with other outside agencies, (Police/PCSO's Fire Service, Social Services, Landlords/Letting Agents).

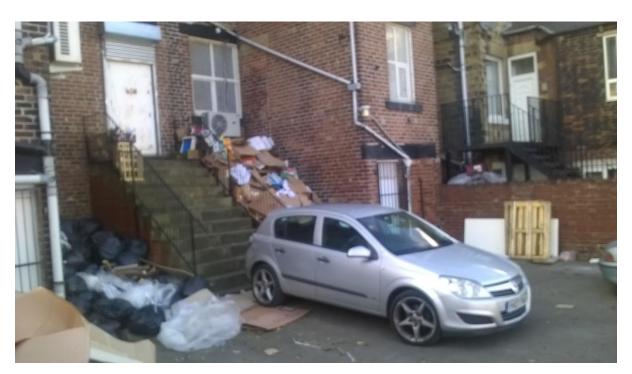
Both officers have also formed good working relationships with landlords, letting agents and local residents.

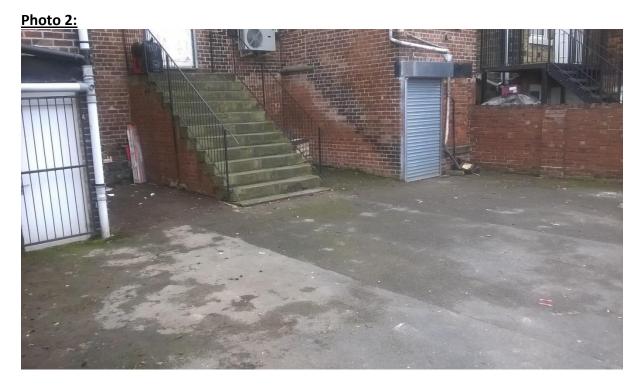
Case Study 1-Shop on Sheffield Road

Whilst proactively working in this area a job regarding an accumulation of waste at the rear of commercial premises on Sheffield Road was picked up. This large accumulation of waste was mainly due to the shop not having any bins and/or a commercial waste contract (photo 1).

After working with the Manager, the waste was removed (photo 2), and they now have a commercial waste contract in place. They also use a company to get rid of their recyclable waste.

Photo 1:





Case Study 2-Kingstone ward

This job first came to our attention as an anti-social behaviour problem at a private rented property, reported by neighbours / residents. The problems reported included:

- Noise from people at the property and cars / motorbikes visiting the property screeching on and off the street.
- Anti-social behaviour problems.
- Allegations of stolen goods being received at the property.
- Vehicles blocking access.

We attempted to visit the property on several occasions and eventually located the landlord who was very elusive. We contacted the tenants who were in a very vulnerable position and they said that the anti-social behaviour was coming from people who were visiting their property. The tenants were given a warning stating that it is their responsibility as tenants to manage the behaviour of visitors to their property and if this was not adhered to they would be served a Community Protection Notice. Visitors were identified through working with PCSO's so they could be monitored. Complainants were asked to keep us updated of anything to do with the property and although things initially quietened down for several weeks we were then contacted again as one of the visitors had been seen spraying a truck and the complainant managed to get a registration number. Details were checked and it came back as stolen from a commercial premises the previous week. The driver and his home address were identified and searched and the vehicle was found and removed. Police found credit cards belonging to several people in another vehicle. The male was charged with commercial burglary and bailed to appear in Court.

On our initial visit, the following issues were also identified:-Severe housing disrepair problems. Waste in the rear garden. Vulnerability issues as a tenant.

A full housing inspection was carried out and notice served on the landlord as repairs were Category I and II hazards. The waste was cleared by the tenant. With regards

to vulnerability issues, support was given to the tenant regarding her tenancy and her rights.

To date there have been no further complaints about this address.

SUMMARY PERFORMANCE MANAGEMENT REPORTS CENTRAL WORKING TOGETHER FUND PROJECTS

Although all 6 projects that have been funded through the Central Working Together Fund are operational, only 4 projects have submitted monitoring forms for the period October to December 2015. It was agreed that the 2 smaller projects could report at the end of the funding period (31st March 2016). A final report on all 6 projects will therefore be included in the next quarterly report.

Barnsley Churches Drop-in Project

Satisfactory quarterly monitoring form submitted	
Project milestones achieved	
Project indicators / targets met	
Overall project progress & achievements	

The need to find a new building to deliver this project from still remains a priority in the short term and this is an ongoing challenge. As previously reported, the project will look for a venue that provides further opportunities to offer training classes to clients.

During 2015 the BCD project saw an increase in client numbers from 14,846 in 2014 to 15,233 in 2015. More volunteers have been recruited with 6 new volunteers engaged in Quarter 3, this includes 1 ex- service user and 2 volunteers with learning difficulties. The average number of volunteers attending sessions has increased from 12 to 14 which has meant the volunteers have been able to deal with more client needs rather than asking for them to return the following session. One volunteer in this quarter has left the project and moved on to employment. The project saw 55 clients on Christmas day

Three additional volunteers have attended First Aid Training and will become first aiders for the drop-in sessions and 12 volunteers attended drug awareness training offered by Addaction. Food hygiene training hasn't proved as popular but will still be offered to any new volunteers.

Exodus Project

Satisfactory quarterly monitoring form submitted	
Project milestones achieved	
Project indicators / targets met	
Overall project progress & achievements	

This monitoring for this quarter shows that the project has exceeded the targets set. 2 new young volunteers have joined the volunteer team and are both working in the Town Centre Kidz Klub. 15 new volunteers are working with the project and are receiving mentoring support. 37 young volunteers contribute to weekly programmes and have shared their ideas and opinions for the improvement of the programmes at the weekly, recorded de-brief meetings. The number of young people attending activity sessions has exceeded expectations with an attendance of 129 young people against a target of 110 for Quarter 3.

Activities this quarter included:

- 2 community improvement initiatives at Ashby Court on Shaw Lane and Highstone Mews in Worsbrough Common. This was an inter gererational project using dance and drama to build relationships.
- A weekend camp to Jenny's Field (free of charge and funded by Exodus) was attended by 8 members of the Bank End youth group.

Feedback from parents and carers, as well as community members has been exclusively positive. The move to Bank End Primary from Barnsley Academy has been successful and the venue is proving more convenient for children too.

Higham Cricket Club

Satisfactory quarterly monitoring form submitted	
Project milestones achieved	
Project indicators / targets met	
Overall project progress & achievements	

The formal monitoring report for this project is expected at the end of the programme and will be included in the next Central Area Council Performance Management report.

Homestart

Satisfactory quarterly monitoring form submitted	
Project milestones achieved	
Project indicators / targets met	
Overall project progress & achievements	

During this period a further 7 families have been supported by this project, which brings the total number of families who have been directly supported by Homestart to 30. This includes working with 55 children, which exceeds the project target set. The majority of referrals to the project have come from Children's Centres and Health and Education professionals

Additional benefits offered to families supported by Home-Start include:

Access to trips and events:

Home-Start provides families with opportunities to get out and socialise with other families and volunteers, and since December 2014 we have arranged Christmas parties, a trip to Cleethorpes in the summer, and an Easter party. In addition, Christmas presents donated by Gist are given out to children via our volunteers.

Access to education:

Opportunities to access training and educational opportuinities are available on a regular basis for both volunteers and families. A weekend course was held at Northern College in September 2015 and a variety of training courses have also been provided throughout the year.

An additional volunteer preparation course took place in this period. 5 volunteers completed the course and 1 further volunteer was allocated to this project.

As a result of the merger with Homestart Sheffield, the project now has access to a Family Support Fund which can provide unrestricted grants of up to £250 for families facing a crisis situation. One application has already been made for a family supported by the project.

As part of the 3 month extension to the Homestart Working Together Fund project, revised targets have been set. This extension to 31st March 2016 will enable the project to continue to provide support to families with young children who are in need and in doing so deliver early support and prevention.

Hope House Hub

Satisfactory quarterly monitoring form submitted	
Project milestones achieved	
Project indicators / targets met	
Overall project progress & achievements	

During this quarter the project delivered three events as follows: a community meal and the community cinema night which was part of a wider Urban Impact Reunion weekend.

60 older and vulnerable people attended the community meal with 12 volunteers recruited specifically to support the event . A small group of school children sang at the event as part of the entertainment.

The Urban Impact Reunion weekend saw 19 young people involved in painting and decorating the new church / community building. The community cinema was run for the young people involved in the weekend.

Penny Pie Park

Satisfactory quarterly monitoring form submitted	
Project milestones achieved	
Project indicators / targets met	
Overall project progress & achievements	

The formal monitoring report for this project is expected at the end of the programme and will be included in the next Central Council Performance Management report.